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**Dimensions Living Stevens Point Achieves 92% Resident Satisfaction Rate
and Earns Workplace Excellence Award**

STEVENS POINT, Wis. (April 13, 2023) – Residents of Dimensions Living Stevens Point are highly satisfied, according to a recent survey.

The Customer Experience Survey was completed in January 2023 on behalf of Dimensions Living Stevens Point by [Align™](#), an independent research firm that specializes in procuring purposeful data to support senior living and care organizations in quality improvement.

“I am overjoyed to share that Dimensions Living Stevens Point recently achieved a 92% resident satisfaction rate,” said Jackie Williams, executive director of Dimensions Living Stevens Point. “We also received Align’s Workplace Excellence Award for maintaining superior employee engagement. I am just so grateful to our dedicated team members who go above and beyond in support of our residents’ health and wellness.”

Dimensions Living Stevens Point is a premier independent living, assisted living, and memory care community surrounded by several walking trails, beautiful gardens, and peaceful courtyards. Their specialized team is dedicated to helping residents conveniently age in-place with the support of quality care and services that are catered to each person’s unique needs, preferences, and abilities. The community is home to 147 pet-friendly apartment homes with several spacious floor plans designed to support seniors in safely maintaining their independence and ideal lifestyle.

The Align Customer Experience Survey is key to Dimensions Living Stevens Point’s success in understanding the needs and preferences of residents and their families, so expectations are met and exceeded. Satisfaction scores are determined based-on responses to questions about six domains: dining experience, care quality, communication, environment, care responsiveness, and quality of life.

“Our annual Customer Experience Survey is a valuable tool that our team uses to gain honest feedback from the individuals and families we serve. Based-on the outcomes, we’re able to continually improve in a way that provides our residents with all the resources needed to safely lead a healthy, active lifestyle,” said Williams.

Dimensions Living Stevens Point is managed by Health Dimensions Group® (HDG), a leading management and consulting organization that provides nationwide services to senior living,

post-acute, and long-term care providers, as well as hospitals and health systems. HDG is a values-driven organization with a commitment to the core values of hospitality, stewardship, integrity, respect, and humor®. Above all, HDG is committed to delivering quality services and health care to older adults, which the organization calls Caring Above and Beyond®.

To learn more about Dimensions Living Stevens Point or to schedule a private tour, please call 715-343-7376 or email jwilliams@dimensionslivingsp.com.

About Dimensions Living Stevens Point: For additional information about Dimensions Living Stevens Point, visit www.dimensionslivingsp.com, visit their Facebook page at facebook.com/DimensionsLivingStevensPoint, or call 715-343-7376.

About Health Dimensions Group®: Minneapolis-based Health Dimensions Group (HDG) is a leading management and consulting organization organization serving senior living, post-acute, and long-term care providers, as well as hospitals and health systems, across the nation. Founded more than 20 years ago, HDG's mission is to make lives better by providing quality care, service, and consulting. HDG manages 49 senior care and living communities in nine states, caring for more than 2,700 residents. HDG's thought leaders also provide comprehensive consulting services to a broad range of clients in the aging services profession. Through the dedication of more than 2,300 team members, HDG strives to create a culture of Caring Above and Beyond® with an unwavering commitment to its core values of Hospitality, Stewardship, Integrity, Respect, and Humor®. Discover more at www.healthdimensionsgroup.com.

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