



For Immediate Release
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Dimensions Living® Appleton Awarded National Quality Award

APPLETON, Wisc. (June 15, 2023) – Dimensions Living® Appleton has been recognized as a 2023 recipient of the *Bronze – Commitment to Quality Award* by the American Health Care Association and National Center for Assisted Living (AHCA/NCAL) for its commitment to improving the lives of seniors and individuals with disabilities with quality care and services.

The AHCA/NCAL [National Quality Award Program](#) is a rigorous three-level process that is reviewed and evaluated by trained experts against a set of nationally recognized standards for organizational excellence. The standards of the Baldrige Performance Excellence Program help organizations achieve superior performance over time to improve quality of life and care of long-term care residents and team members.

Providers begin the quality improvement process at the Bronze level, where they develop an organizational profile with essential performance elements such as vision, mission statement, understanding of key customers, and key strengths and challenges. Bronze applicants must also demonstrate their ability to implement a sustainable performance improvement system. Trained examiners review each application to determine if a center has met the demands of the criteria.

“As a recipient of the *Bronze - Commitment to Quality Award*, our team has begun moving forward in achieving advanced levels of performance that meet the *Silver – Achievement in Quality Award* criteria,” said Dimensions Living Appleton’s Director of Wellness Melissa VanCamp. “I am honored to lead our clinical team in continuous quality improvement that elevates our residents’ health and wellness.”

Surrounded by warm woods and an inviting private courtyard, Dimensions Living Appleton is a serene place to call home in the midst of a vibrant city. The assisted living and memory care community delivers quality care and services that support seniors in leading active, independent lifestyles. Dimensions Living’s residents benefit from comprehensive, personalized programming that is tailored to meet individual preferences, needs, and abilities. Dimensions Living Appleton is managed by Minneapolis-based Health Dimensions Group® (HDG®).

HDG is a leading management and consulting organization serving senior living, post-acute, and long-term care providers, as well as hospitals and health systems, throughout the nation. With decades of experience as community owners and operators, HDG’s proven processes optimize operations, promote resident and family satisfaction, and build team engagement.

HDG manages 53 senior care and living communities and serves more than 2,600 residents in nine states, including Dimensions Living communities in Appleton and Stevens Point, Wisconsin and Burr Ridge and Prospect Heights, Illinois.

“Earning this award is a milestone to be proud of,” said Cathy Bergland, AHCA/NCAL National Quality Award Board Chair. “It’s at this point that providers see what is possible by committing to the process of improvement. Congratulations to Dimensions Living Appleton for this achievement.”

Dimensions Living Appleton will be presented with the Bronze award during the AHCA/NCAL Convention & Expo, in Denver on Tuesday, October 3, 2023.

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ABOUT DIMENSIONS LIVING® APPLETON

Dimensions Living Appleton is the senior community of choice for older adults and families who are looking for an assisted living or memory care experience that goes above and beyond the status quo. The difference comes from an organization-wide promise to put core values of Hospitality, Stewardship, Integrity, Respect, and Humor® into action. With a reputation for delivering the highest level of care and services, Dimensions Living communities allow residents to make the most of their senior years in a comfortable and caring environment. Discover more at [dimensionsliving.com](https://www.dimensionsliving.com).

ABOUT HEALTH DIMENSIONS GROUP®

Health Dimensions Group® (HDG®) is a leading management and consulting organization serving senior living, post-acute, and long-term care providers, as well as hospitals and health systems, across the nation. Founded more than 20 years ago, HDG’s mission is to make lives better by providing quality care, service, and consulting. HDG manages 53 senior care and living communities in nine states, caring for more than 2,600 residents. HDG’s thought leaders also provide comprehensive consulting services to a broad range of clients in the aging services sector. Through the dedication of more than 2,000 team members, HDG strives to create a culture of Caring Above and Beyond® with an unwavering commitment to its core values of Hospitality, Stewardship, Integrity, Respect, and Humor®. Discover more at [healthdimensionsgroup.com](https://www.healthdimensionsgroup.com).

ABOUT AHCA/NCAL

The American Health Care Association and National Center for Assisted Living (AHCA/NCAL) represents more than 14,000 non-profit and proprietary skilled nursing centers, assisted living communities, sub-acute centers, and homes for individuals with intellectual and development disabilities. By delivering solutions for quality care, AHCA/NCAL aims to improve the lives of the millions of frail, elderly and individuals with disabilities who receive long term or post-acute care in our member facilities each day. For more information, please visit www.ahcancal.org.